



To All Members:

I do not have to re-iterate how difficult these last few weeks have been for everyone. We are all anxiously waiting for the season to begin. The Flag Line, General Manager and myself are monitoring the Phases of re-opening. However, the number one priority is YOUR SAFETY. Keeping that in mind, we have studied the Ohio and Federal Guidelines that allow us to do so very carefully and believe it is very prudent to have a conservative approach. Jaime Cordova has set up guidelines for Staff, Members, Visitors including sales personnel to follow while on the Club premises. These guidelines and protocols will be strictly enforced and re-opening will begin in phases.

To continue, supplies for proper sanitary protocol have been ordered. You will find Hand Sanitizers all over the Club and should be used irrespective of strict handwashing. There is no substitute for proper and frequent handwashing!! We are looking into HEPA (High Efficiency Particulate Air) filters and purchasing PPE equipment for personnel only after proper training and other safety measures are implemented.

To start, the Club will open for curbside-take out will begin the week just before May 10th (Mother's Day) and when everything is in place and Phase 2 has been approved, gradual ala carte dining will begin. This is not written "in stone" and may happen sooner or later as guidelines relax. All members will be updated on a weekly basis if, not more when deemed necessary.

Below, please find some of the protocol Jaime Cordova has outlined.

Again, stay healthy and safe!!!

PC Janet Blanchard, MD, Fleet Surgeon

Lets Keep Mentor Harbor Safe!



As we begin to gradually re-open Mentor Harbor, we will be adhering to all protocols and mandates that are in place from the State and Federal Governments. Below are these rules as they relate to staff, members, contractors and guests.

Staff

- Do **not** come to work if you are not feeling well.
- Upon entering the clubhouse go directly to the restroom and wash and sanitize your hands.
- Take your temperature at the front desk and enter your name, date and all other items on the sheet provided.
- Always maintain Social Distancing while on duty. If you witness staff or members not adhering to this immediately notify the General Manager.
- Wear gloves at all times, change them frequently and continue to wash your hands throughout your shift.
- When interacting with members, guests, sales persons, contractors, etc., wear a mask.
- If you have been in contact with anyone who has been diagnosed with the virus, immediately inform the General Manager.
- While on duty, regularly sanitize common touchpoints in the area assigned to you by the General Manager.

Members

- **Always** practice Social Distancing when on the Club grounds, docks, restrooms and clubhouse.
- If you need to enter the clubhouse, please notify the club and arrange to gain entrance.
- Upon entering the clubhouse go directly to the restroom and wash and sanitize your hands.
- Check in at the front desk and fill out the information sheet provided.
- Maintain Social Distancing while in the clubhouse.
- Notify the front desk when you are leaving.
- Any contractors that may be coming to the Club to work on your boats will be required to check in at the front desk.
- Curbside orders must be placed in advance to allow the staff to properly provide food and beverage service in a safe and efficient manner.
- Once the clubhouse is open and ala carte service is restored, Reservations Will Be Required. This also applies to dining on the Patio and Pool Deck once it resumes.
- Dining tables will be properly spaced by the staff and should not be moved unless you have consulted with management.
- Reservations should be for 10 people or less and we ask that you keep outside guests to a minimum to reduce the risk of exposure.

Sales Persons, Contractors and Guests

- All sales persons, contractors and guests will be required to check in at the front desk and adhere to the protocols listed above. Failure to comply will result in you being asked to leave the Club premises.

Mentor Harbor Yachting Club
COVID-19 Protocols
May 2020

[Mentor Harbor Guidelines PDF](#)

[Email Questions](#)